Struggles at the Frontiers: Achieving Software Assurance for Software-Reliant Systems

Dr. Kenneth E. Nidiffer

The 27th Annual IEEE Software Technology Conference Long Beach, California, USA 12 October - 15 October 2015 Meeting Real World Opportunities and Challenges

Meeting Real World Opportunities and Challenges through Software and Systems Technology

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213





Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

© 2015 Carnegie Mellon University

Software is the foundation of the cyber environment, enabling explorations into new frontiers

... Software Quality is a property/attribute of a system – must be engineered/designed-in





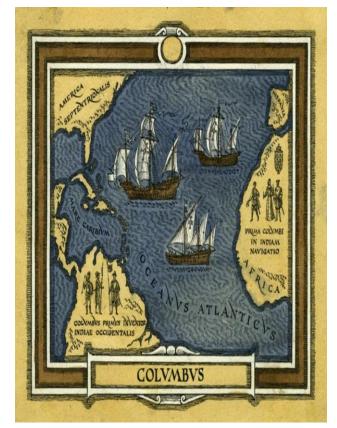
Software Engineering Institute

Carnegie Mellon University

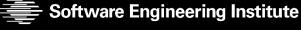
© 2015 Carnegie Mellon University

Content

- Context: Software Quality Is a Constant Purpose and Software Is a Moving Target
- Perspectives: Struggles in the Persistent Pursuit of Software Quality Assurance
- Future: Software Is the Underpinning of the Cyber Environment, Enabling Explorations into New Frontiers



Source: SEI



Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software Technology Conference

Context: Software Quality Is a Constant Purpose and Software Is a Moving Target

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213

Software Engineering Institute



Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Carnegie Mellon University

© 2015 Carnegie Mellon University

Context: Software Quality Is a Constant Purpose and Software Is a Moving Target

- Constant Purpose
 - Software Assurance: To provide the level of confidence that software functions as intended (and no more) and is free of vulnerabilities, either intentionally or unintentionally designed or inserted as part of the software throughout the lifecycle.*
- Moving Target
 - The changing and expanding roll of software plays in cyberspace means that software engineering must continue to evolve in the ongoing pursuit of software quality.



* NDAA 2013 Section 933

Software Engineering Institute | Carnegie Mellon University

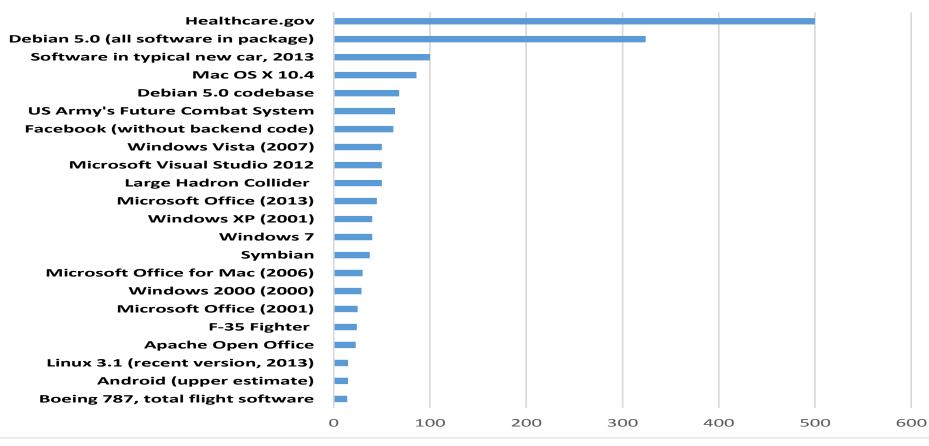
Distribution Statement A: Approved for Public Release; Distribution is Unlimited

5

Context: Software Is a Moving Target

Expanding Codebase

Size of Codebase (SLOC)



Millions of Source Lines of Code

Source: David McCandless – Software is Beautiful, 12 August 2015 Web Retrieval



Software Engineering Institute Carnegie

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software Technology Conference

6

Context: Software Is a Moving Target – Aircraft Growth of Software Over Time

In The Beginning

and the second se	The state of the second st	and the second se
	Indexted a land a land	25 30
	a galandarahan hadaa ha	$\mathcal{M}_{\mathcal{M}}$
n hata lanta hata hata hata hata hata hata hata	Lenter Proster	and the state of t
. Made so and the second of th	a well and a start and a start with the start of the star	homen and a second s
B 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	12 14 15 12 US US US 0	1046 025 034 033 032 03H 03 119 17 19 19 20 11
		Here a second se
· · · · · · · · · · · · · · · · · · ·	And the second second second second	8 . 8 . 9 00







1970s



<u>1980s</u>



1990s





F-4A 1,000 LOC







F-16C 300K LOC



F-22 1.7M LOC



F-35 >6M LOC



7

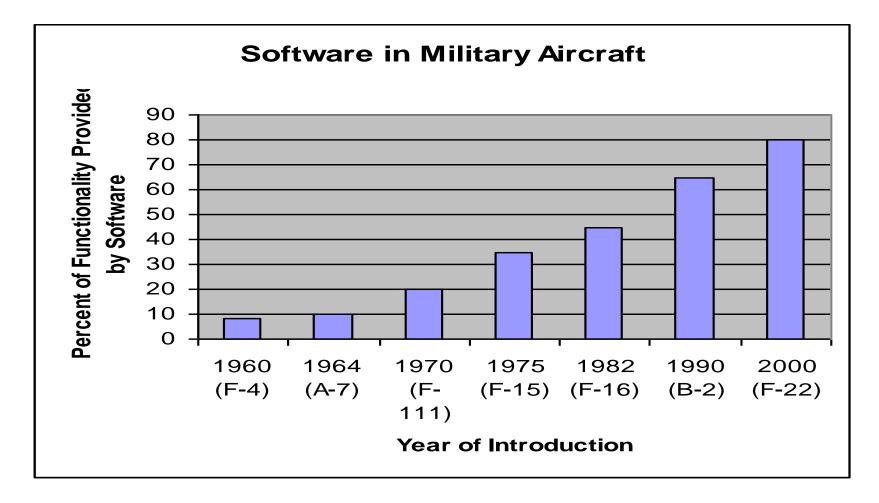
Permission provided for use by author by Lockheed Martin Corporation



Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software Technology Conference

Context: Software Is a Moving Target -Percent of Functionality Provided by Software



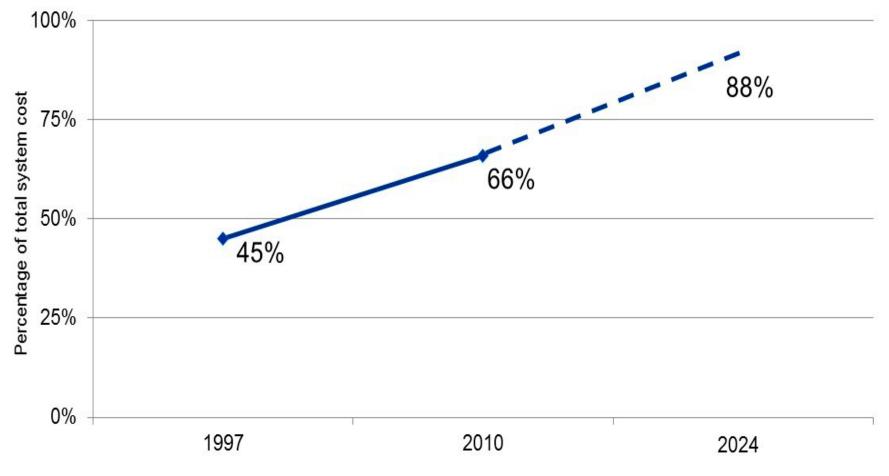
Source: NASA Planetary Spacecraft Fault Management Workshop, April 14-16, 2008, New Orleans



Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software Technology Conference

8

Context: Software Is a Moving Target - Aircraft Software Development and Rework Cost



Reference: U.S. Air Force Scientific Advisory Board. Sustaining Air Force Aging Aircraft

into the 21st Century (SAB-TR-11-01). U.S. Air Force, 2011.

Software Engineering Institute Carnegie Mellon University Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software Technology Conference

9

Context: Software Is a Moving Target – Importance of Software Engineering

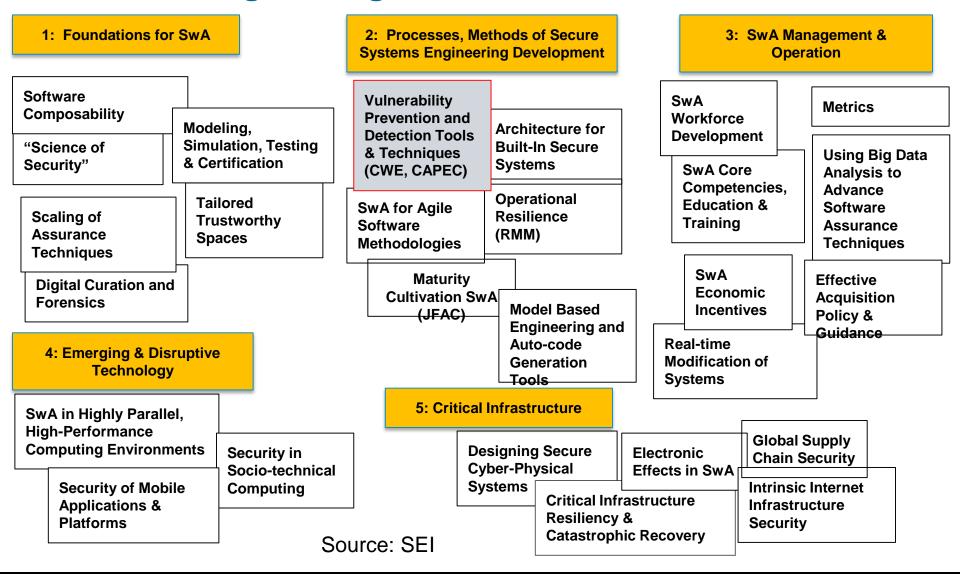
Argument: Need to advance the state of the practice of **software engineering** to improve the **quality** of systems that depend on software

Quality is a property/attribute of a system – must be designed-in!

Software engineering requires analysis and synthesis

- Analysis: decompose a large problem into smaller, understandable pieces
 - abstraction is the key
- Synthesis: build (compose) a software from smaller building blocks
 - composition is challenging

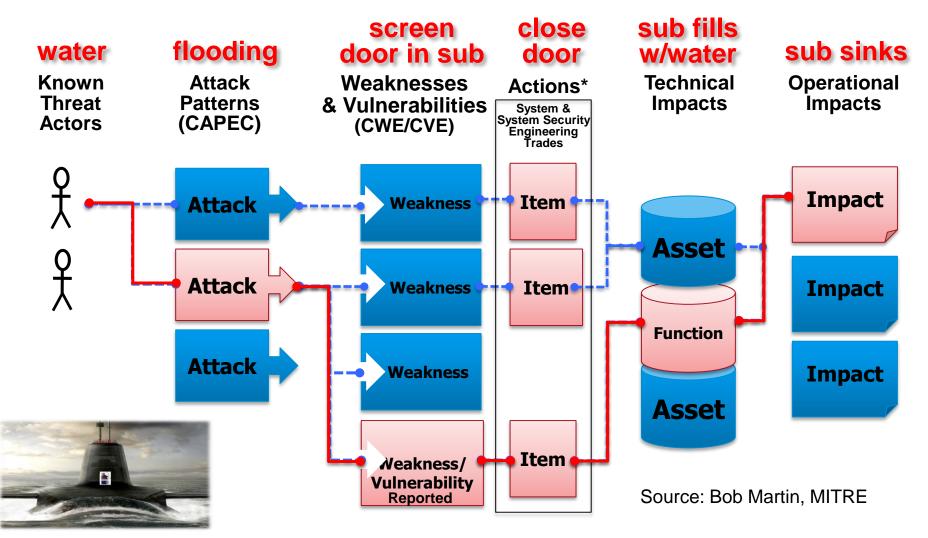
Context: Software Is a Moving Target – Importance of Software Engineering



Software Engineering Institute | Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 11 Technology Conference

Context: Software Is a Moving Target – Importance of Software Engineering

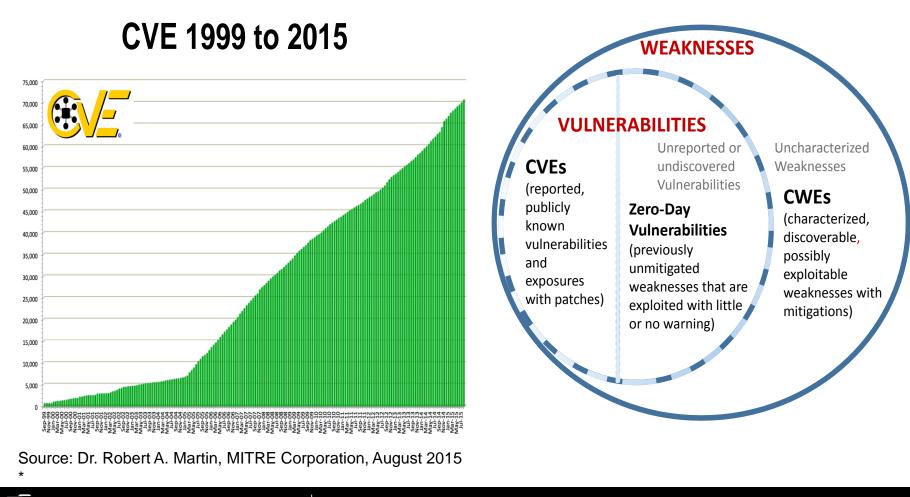


* "Actions" include: architecture choices; design choices; added security functions, activities & processes; physical decomposition choices; static & dynamic code assessments; design reviews; dynamic testing; and pen testing



Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 12 Technology Conference

Context: Software Is a Moving Target – Reported Common Vulnerabilities and Exposures (CVE)



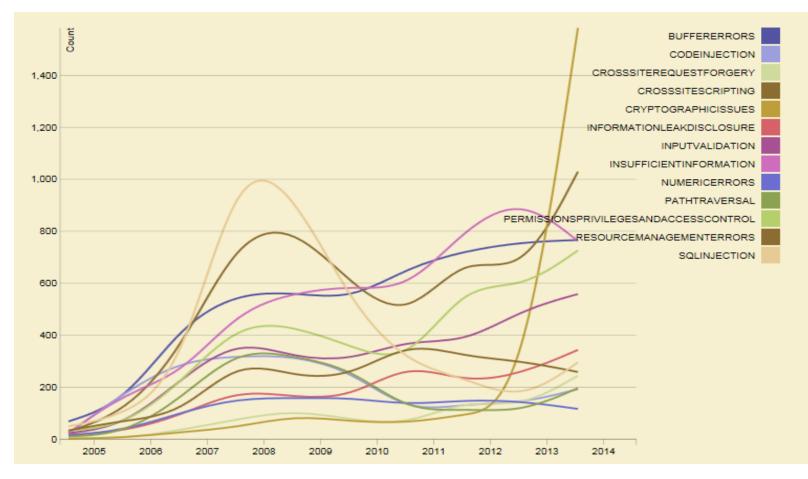
Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Software Engineering Institute

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 13 Technology Conference

Context: Software Is a Moving Target -Common Weakness Enumeration (CWE*)



Source: NIST, National Vulnerability Database, 12 August 2015 web retrieval

* CWE provides a unified, measurable set of software weaknesses

Software Engineering Institute | Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 14 Technology Conference Perspectives: Struggles in Software Engineering and the Persistent Pursuit of Software Quality

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213

Software Engineering Institute



Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Carnegie Mellon University

© 2015 Carnegie Mellon University

Struggles in Software Engineering and the Persistent Pursuit of Software Quality - Some Things We Know About Software

- Ubiquitous
- Codebase is increasing
- Vulnerabilities (Defects, Flaws) increasing
- Represents increasingly more system
 functionality and cost



- Research needed to address significant challenges
- Software-reliant systems are becoming more complex and intertwined
- Nationally and globally important
- Need to manage software systems better
- Software quality must be engineered/designed in

Pursuit of software quality is increasingly more important!



Software Engineering Institute Carnegie Mellon University Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Globalization

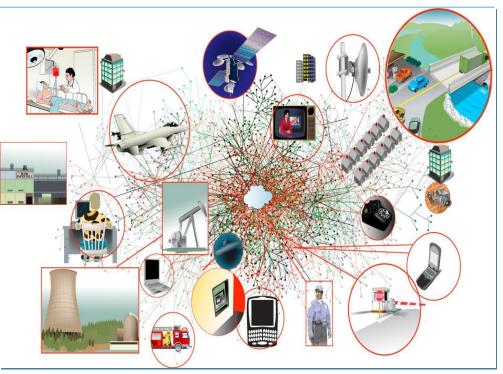


Distribution Statement A: Approved for Public Release; Distribution is Unlimited

The 27th Annual IEEE Software 17 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Critical Infrastructure

- More Efficient and Agile Development of Software-Reliant Capabilities
- Improved Globalization/Supply-Chain Management
- Reduced Risk Due to Software Vulnerabilities
- More Resilient Cyber Systems and Networks
- Reduced Sustainment Cost
- Improved Workforce Competencies





Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 18 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Essential Difficulties

According to Fred Brooks,* software projects are difficult because of accidental and essential difficulties

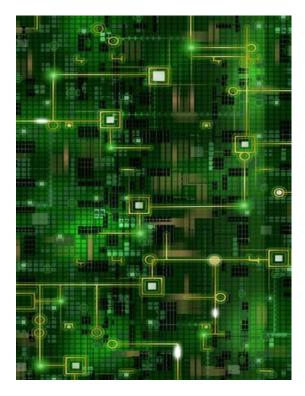
- Accidental difficulties are caused by the current state of our understanding
 - of methods, tools, and techniques
 - of the underlying technology base
- Essential difficulties are caused by the inherent nature of software
 - invisibility lack of physical properties
 - complexity for its size
 - conformity
 - changeability

"the massive dissemination of error-loaded software is frightening" – Edsger Dijkstra, 1968

* The Mythical Man-Month by Fred Brooks, Addison Wesley, 1995

Struggles in Software Engineering and the Persistent Pursuit of Software Quality - Complexity

- Due to interaction of components, number of possible states grows much faster than lines of code
- For its size, software is very complex compared to other engineering artifacts
- Hardware is complex, but the <u>laws of physical</u> science usually tell us what to expect for a known input



Source: SEI

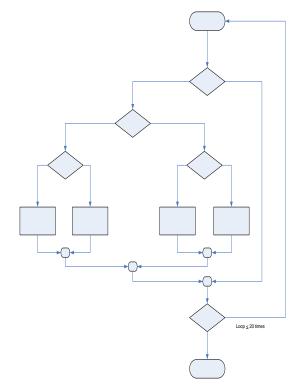
Software Engineering Institute | Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 20 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality - Changeability

- The flowchart might correspond to a 100 LOC module with a single loop that may be executed no more than 20 times.
- There are approximately 10¹⁴ possible paths that may be executed!
- For any but the smallest programs, complete path coverage for defect detection is impractical.
- Limited natural governance

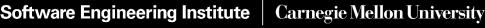


Lehman Laws:

1. The Law of Continuing Change – programs must change to be useful

2. The Law of Increasing Complexity – programs that change become more complex

Adapted from Pressman, R.S., Software Engineering: A Practitioner's Approach, Third Edition, McGraw Hill, 1992



Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 21 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Infancy of Software Engineering



Source: SEI



Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 22 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Infancy of Software Engineering

	PHYSICAL SCIENCE	BIOSCIENCE	COMPUTER/SOFTWARE/CYBER SCIENCE
Origins/History	Begun in antiquity	Begun in antiquity	Mid-20th Century
Enduring Laws	Laws are foundational to furthering exploration in the science	Laws are foundational to furthering exploration in the science	Only mathematical laws have proven foundational to computation
Framework of Scientific Study	Four main areas: astronomy, physics, chemistry, and earth sciences	Science of dealing with health maintenance and disease prevention/ treatment	 Several areas of study: computer science, software/ systems engineering, IT, HCI, social dynamics, AI All nodes attached to/relying on netted system
R&D and Launch Cycle	10-20 years	10-20 years	Significantly compressed ; solution time to market needs to happen very quickly

Source: SEI

HCI: Human Computer Interaction; AI: Artificial intelligence



Software Engineering Institute C

Carnegie Mellon University

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Demographics of Workforce Provide Different Views of the Frontiers

Source: SEI



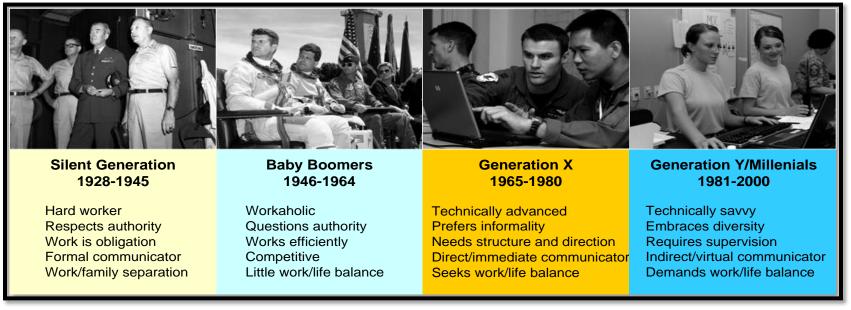
Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 24 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Demographics of Workforce Provide Different Views of the Frontiers

- Demographics of workforce are changing, and different views may emerge with multiple generations to consider
- Generation Y professionals are technically savvy and can better leverage IT capabilities for improved efficiencies and productivity; however, they may lack the systems engineering knowledge, skills, and abilities



Sources: SEI, Recommendations for Improving Acquisition Training, May 2010

Achieving Effective Acquisition of Information Technology in the Department of Defense, National Academy of Sciences , 2010



- Software Engineering Institute | Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 25 Technology Conference 25

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Software Is Everywhere with Limited Natural Governance



Source: SEI



Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

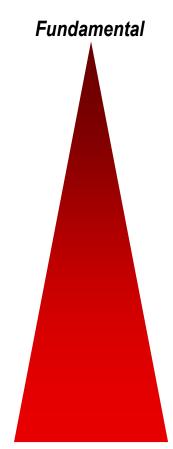
Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 26 Technology Conference Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Software Is Everywhere with Limited Natural Governance

Laws of physics

Laws of software

- Challenge of algorithms
- Difficulty of distribution and concurrency
- Problems of design
- Importance of organization
- Impact of economics
- Influence of politics

Limits of human imagination



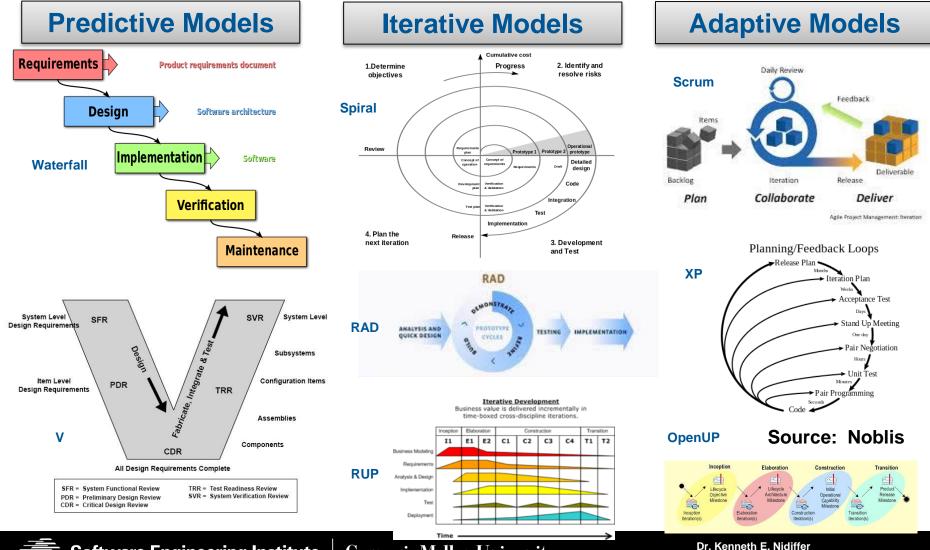
Human

Source: IBM

Software Engineering Institute Carnegie Mellon University

The 27th Technol

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 27 Technology Conference Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Increasing Use of Innovative Processes, Methods and Tools (Accidental Difficulties)



Carnegie Mellon University

28

The 27th Annual IEEE Software Technology Conference

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Software Engineering Institute

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Software Connects Us in **Near Real Time, Creating Different Decision Mechanisms**



Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software **Technology Conference**

29

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Software Is Becoming a More Personal and Valued Utility



Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Software Engineering Institute

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 30 Technology Conference

Struggles in Software Engineering and the Persistent Pursuit of Software Quality – Software Is Globally Important



Manufacturing



Space and Aviation



Finance



Engineering



Source: SEI



Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 31 Technology Conference

Future: Software Is the Underpinning of the Cyber Environment, Enabling Explorations into New Frontiers

Software Engineering Institute Carnegie Mellon University Pittsburgh, PA 15213

Software Engineering Institute



Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Carnegie Mellon University

© 2015 Carnegie Mellon University

Software Is the Underpinning of the Cyber Environment Enabling Explorations into New Frontiers – Software Is Today's Strategic Resource









Increasing Globalization

Source: SEI

Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 33 Technology Conference

Software Is the Underpinning of the Cyber Environment Enabling Explorations into New Frontiers – by Providing Great Capabilities to Bifurcated Communities









Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 34 Technology Conference

Software Is the Underpinning of the Cyber Environment Enabling Explorations into New Frontiers – Software Engineering and Cybersecurity Are Now Inseparable

- Cybersecurity is now not only one of a software system's essential qualities, but also a factor that expands the meaning of software quality
- The pursuit of software quality now also must consider the risks from potential actions of an adversarial/malicious user throughout the software lifecycle
- Cybersecurity needs to be included in activities from the onset of the acquisition, designed, and built into the software systems
- Cybersecurity needs to be considered a prime concern as the system is fielded and sustained

Software Is the Underpinning of the Cyber Environment Enabling Explorations into New Frontiers – Software Engineering and Cybersecurity Focus on Providing Effective Business Solutions

"You can spend all sorts of money finding problems...and if you don't fix what you find, you have not solved the problem. ...Key things you should be doing...

- 1. Code Reviews (with good tools)
- 2. Architecture Risk Analysis
- 3. Penetration Testing"

Dr Gary McGraw, fmr member, IEEE CS Brd of Governors, Keynote to HP Protect 2013.

"We really need to be able to analyze what programs are up to, whether they were authored as malware, or whether they were authored as non-malware but have vulnerabilities...I'm implying the ability to inspect a code artifact and determine if

(1) it has vulnerabilities and

(2) if it resembles other things we already know, and

(3) indicators of what it might do."

Dr Kevin Fall, CTO, SEI, Oct 2013.





Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 36 Technology Conference

Software Is the Underpinning of the Cyber Environment Enabling Explorations into New Frontiers –Public Law 113-239 "Section 933 -Software Assurance" & OSD Guidance DoDI 5000.2 (Program Protection Plan)

Software Assurance.—The term "software assurance" means the level of confidence that software functions as intended and is free of vulnerabilities, either intentionally or unintentionally designed or inserted as part of the software, throughout the life cycle. Sect933

DoD Software-based System

Program Office Milestone Reviews with OSD on SwA

Program Protection Plan's "Application of Software Assurance Countermeasures"

Development Process

- Static Analysis
- Design Inspection
- Code Inspections
 - CVE
 - CAPEC
 - CWE
 - Pen Test
 - Test Coverage

Operational System

- Failover Multiple Supplier Redundancy
 - Fault Isolation
 - Least Privilege
- System Element Isolation
- Input checking/validation
 - SW load key

Development Environment

- Source
- Release Testing
- Generated code inspection

37

The 27th Annual IEEE Software Technology Conference

confidence <

functions as intended

free of vulnerabilities



Software Engineering Institute

Carnegie Mellon University

Source: Dr. Robert A. Martin,

MITRE Corporation, August 2015

DoD Program Protection Plan (PPP) Software Assurance Methods

Development Process

Apply assurance activities to the

Countermeasure Selection

Source: Dr. Robert A. Martin,

MITRE Corporation, August 2015

Table 5.3-5-5: Application of Software Assurance Countermeasures (sample)

procedures and structure impose on software development		Development Process									
		Software (CPI, critical function components, other software)			Design Inspect		CVE p/a	CAPEC p/a	CWE p/a	Pen Test	Test Coverage p/a
	Develop	Inspect Ins		100/80%	Two Levels	100/80	100/60	100/60	100/60	Yes	75/50%
				100/80%	Two	100/80	100/70	100/70	100/70 Ye	Yes	3 75/50%
Stati Analys p/a	Des			ode spect p/a	CVE p/a		CAPEC p/a		CWE p/a		Pen Test
		Operational System									
Operational System				Failover Multiple Supplier Redundancy	Fault Isolation	Least Privilege			nt Input checking / validation		SW load key
Implement countermeasures to the		Developmental CPI SW Developmental Critical Function SW		30%	All	all	yes		All		All
design and acquisition of end-ite software products and their	Fu			50%	All	All	yes		All		all
interfaces		Other Developmental SW COTS (CPI and CF) and NDI SW		none	Partial Partial	none All	None None		all Wrappe all	ers/	all all
		Development Environment									
	sv	SW Product		Source	Release testing	Generate code inspectio p/a	-				
Development Environment		C Compiler		No	Yes	50/20					
		Runtime libraries Automated test system		Yes No	Yes Yes	70/none 50/none					
Apply assurance activities to the environment and tools for	Configurat	Configuration management system		No	Yes	NA					
	D	Database		No	Yes	50/none					
developing, testing, and integrating software code and interfaces		nent Environ Access	nment	Controlled access; Cleared personnel only							

Additional Guidance in PPP Outline and Guidance

Software Engineering institute | Carnegie Menon Oniversity

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

 The 27th Annual IEEE Software
 38

 Technology Conference
 38









Software Engineering Institute

Carnegie Mellon University

Distribution Statement A: Approved for Public Release; Distribution is Unlimited

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software 3 Technology Conference

39

Contact Information

Dr. Kenneth E. Nidiffer, Director of Strategic Plans for Government Programs



Software Engineering Institute, Carnegie Mellon University

Office: + 1 703-247-1387

Fax: + 1 703-908-9235

Email: Nidiffer@sei.cmu.edu

Distribution Statement A: Approved for Public Release; Distribution is Unlimited



Software Engineering Institute

Carnegie Mellon University

Dr. Kenneth E. Nidiffer The 27th Annual IEEE Software **40** Technology Conference

Copyright 2015 Carnegie Mellon University

This material is based upon work funded and supported by the Department of Defense under Contract No. FA8721-05-C-0003 with Carnegie Mellon University for the operation of the Software Engineering Institute, a federally funded research and development center.

Any opinions, findings and conclusions or recommendations expressed in this material are those of the author(s) and do not necessarily reflect the views of the United States Department of Defense.

NO WARRANTY. THIS CARNEGIE MELLON UNIVERSITY AND SOFTWARE ENGINEERING INSTITUTE MATERIAL IS FURNISHED ON AN "AS-IS" BASIS. CARNEGIE MELLON UNIVERSITY MAKES NO WARRANTIES OF ANY KIND, EITHER EXPRESSED OR IMPLIED, AS TO ANY MATTER INCLUDING, BUT NOT LIMITED TO, WARRANTY OF FITNESS FOR PURPOSE OR MERCHANTABILITY, EXCLUSIVITY, OR RESULTS OBTAINED FROM USE OF THE MATERIAL. CARNEGIE MELLON UNIVERSITY DOES NOT MAKE ANY WARRANTY OF ANY KIND WITH RESPECT TO FREEDOM FROM PATENT, TRADEMARK, OR COPYRIGHT INFRINGEMENT.

This material has been approved for public release and unlimited distribution.

This material may be reproduced in its entirety, without modification, and freely distributed in written or electronic form without requesting formal permission. Permission is required for any other use. Requests for permission should be directed to the Software Engineering Institute at permission@sei.cmu.edu.

Carnegie Mellon[®] is registered in the U.S. Patent and Trademark Office by Carnegie Mellon University.

DM-0002663

