



**WORKFORCE
SERVICES**
REFUGEE SERVICES

Refugee Survivors

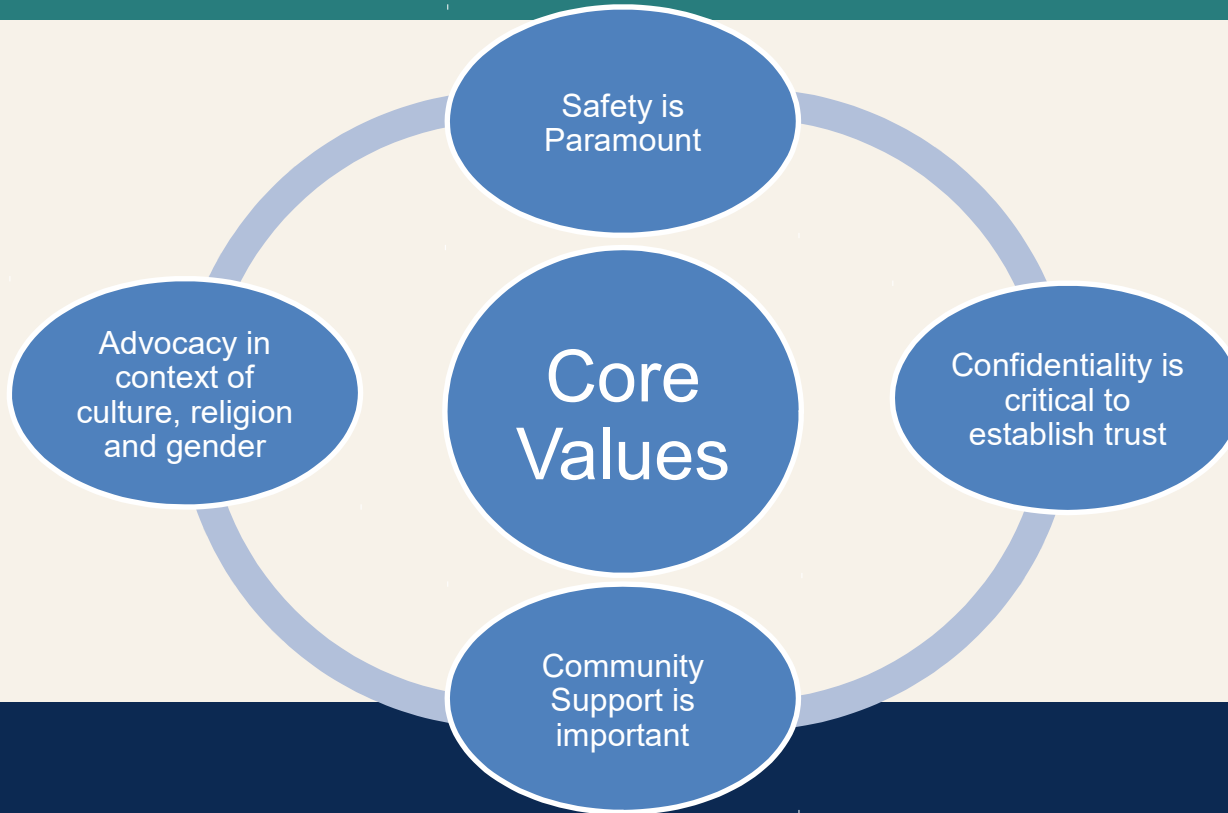
Culturally Relevant & Holistic Support

Objectives

- The definition of “refugee”
- About resources relevant to refugees
- To provide culturally relevant, holistic support to empower survivors & help them be safe
- About historical trauma & how to help refugees seek services to manage symptoms
- To support and empower individuals to stay safe



Core Values that Guide Our Work



REFUGEE

S

Who Refugees Are

religion

race

nationality

political
opinion

membership in a
particular social
group

Who Refugees Are

More than 27 million
refugees worldwide



Who Refugees Are

Only 1%

of the 27 million refugees
worldwide receive third-
country resettlement

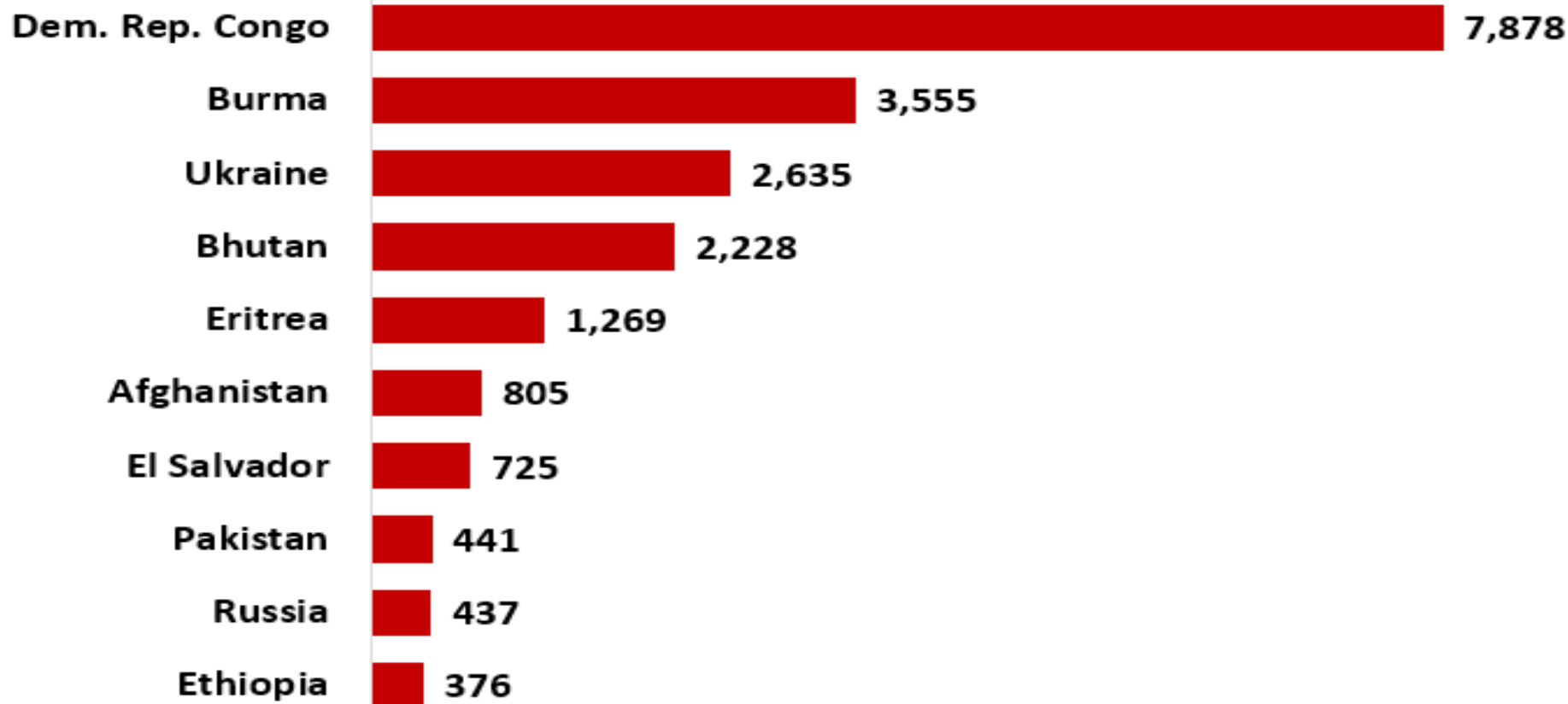
Refugees in the U.S.

- Approx. 3.5 million refugees in U.S.
- Most are women & children



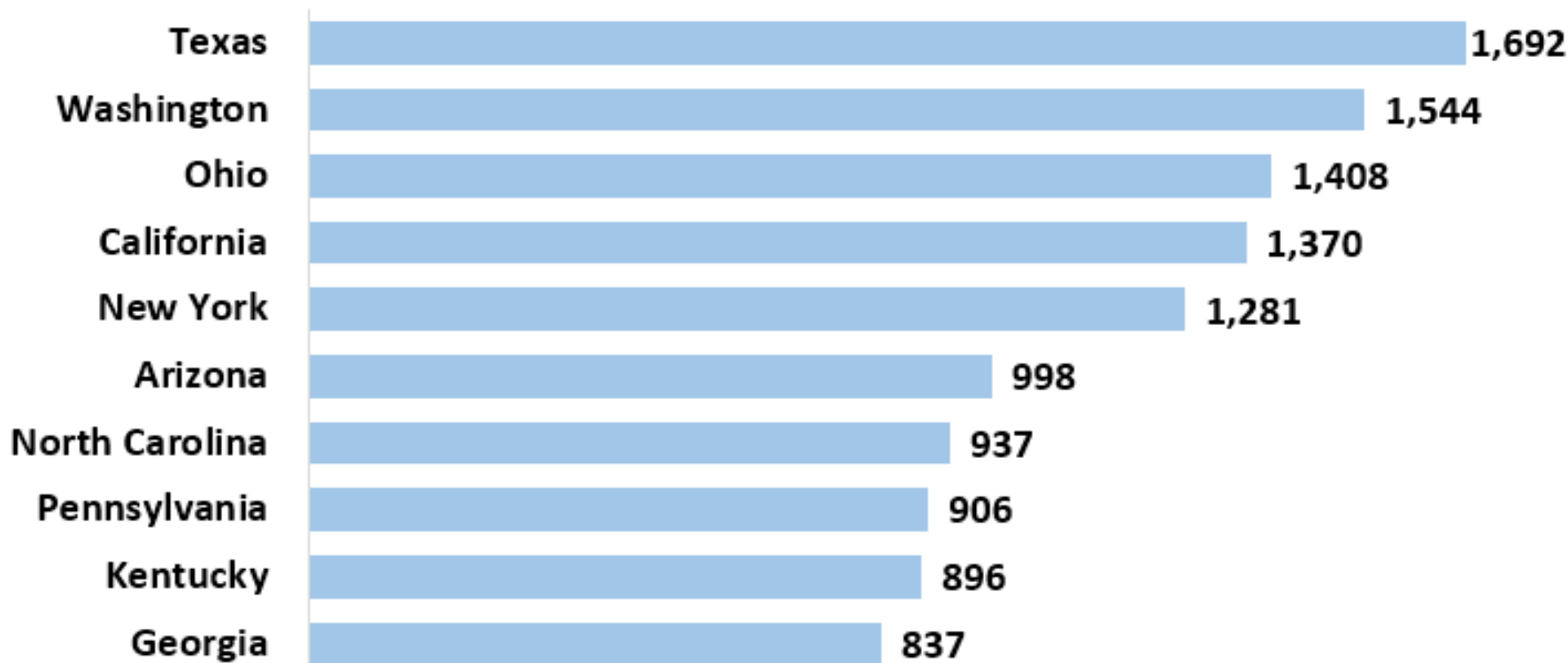
Where America's Refugees Come From

Top 10 origin countries for refugees admitted to the U.S. in FY 2018



Where do Refugee Live

Top 10 U.S. states resettling refugees in FY2018



Refugee Resettlement in Utah



About

65,000

refugees live in Utah

Refugee Resettlement in UT



CATHOLIC
COMMUNITY
SERVICES

REFUGEE SERVICES OFFICE

Refugee Services Office

Purpose :

Building a bridge to success for refugees in our community through collaboration, coordination, and services delivery

Refugee Services Office

Vision:

We envision a strong integrated community engaged to empower refugees' access to the family-sustaining employment necessary to succeed in Utah for generations to come

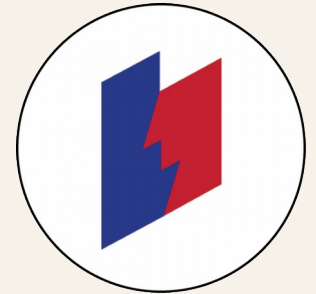
Refugee Services Office (RSO)

Mission:

To energize, educate and empower refugees to achieve their dreams through quality services offered in a collaborative, resource-rich environment.

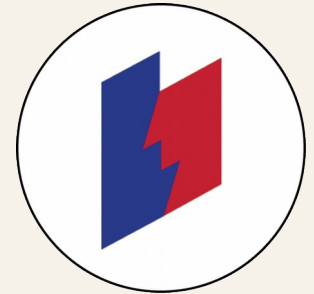
What does RSO do for refugees?

- Cash and medical assistance for the first 8 months in the U.S. unless they can find employment
- 2 years of case management



What does RSO do for refugees?

- Refugees are eligible for the same public benefits as other legal residents, including:
 - Temporary Assistance to Needy Families (TANF)
 - Food Stamps
 - Child Care Assistance
 - Employment Services



What does RSO do for refugees?

Services provided with community partners include:

- 2 years case management
- English language classes
- Employment Services
- Mental Health Services
- Service Coordination
- Local School Support
- Unaccompanied Refugee Minors



REFUGEES AND DV

Activity

Refugee Trauma Experience

Loss of Agency,
Isolation,
discrimination,
Witnessed
Violence,
Victims of
Torture

Limited \$
Resources,
Must find job
quickly and
previous skills
don't fit, Must
learn English,
Family
Separation

Disorientation /
Confusion,
Anxiety,
Isolation,
Helplessness,
Inability to see
self in new
environment

Barriers for Refugee DV Victims

- Language barriers
- Lack of knowledge about US Systems, rights, and how law can protect them
- Distrust of law enforcement & legal systems due to experience in native countries
- Fear of immigration
- Cultural differences



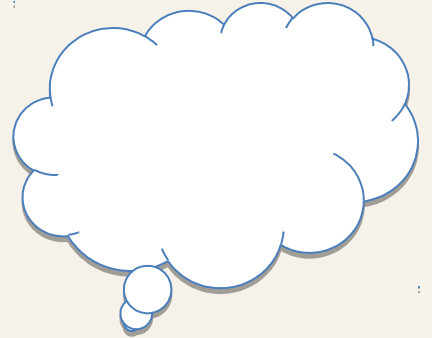
Discussion



How do you define culture?

Refugee Perspectives

- “The roles are reversed in the US”
- “Women have too much power”
- “A man is the head of the family”
- “Don’t come between a husband and a wife”
- “It is part of our culture”



Discussion



How do we respect individuals' cultures, gender identity and religions, and help clients stay safe?

Discussion



What role does culture, religion and gender play for service providers and victims?

RESOURCES

Resources

RSO LCT Team provides:

- Crisis Support
- Case Management
- Service Navigation
- Education for victims about their options and connection with community leaders, spiritual council and relevant resources



Resources

RSO LCT Team provides:

- Collaboration and coordination with partner agencies
- Normalization of feelings and worries associated with DV
- Education in refugee specific languages

Resources

Case Management by:



Resources

Refugee Community Organizations



**Somali Community
Self-Management Agency**



Your Success is our Goal

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Case Example

Nahla is a 26-year-old married woman, 4 children, originally from Iran, whose husband is uninvolved with the family, and physically abusive. She asks for your help to arrange a meeting with the Imam.

How would you respond to Nahla's request with respect to her culture, religion & safety?

Case Example

Victoria is a 35-year-old, married woman, originally from Congo, mother of 6, whose husband has deserted her, taking all their money, and has made plans to take another wife. She asks for your help with the legal system.

Victoria

How would you respond to her request with respect to her culture?

Case Example

Maya is a 37 year old, married woman originally from South Sudan, with 3 children, whose husband has been arrested several times for physically abusing her, once resulting in a miscarriage and hospitalization. She asks for your help coping with her community that is pressuring her to allow her husband to return.

Maya

How would you support her in the context of her culture and with respect to her safety?

What Can You Do

- Normalize struggles
- Connect with resources
- Empower refugees
- Consult Community



Final Thought

“There is one universal truth, applicable to all countries, cultures and communities: violence against women is never acceptable, never excusable, never tolerable.”

United Nations Secretary-General, Ban Ki-moon (2008)

Questions?

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